



PATENTS  
112025-0421C1  
8698

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In Re The Application of:  
Lawrence Johnson et al.

Serial No.: 10/728,610

Filed: December 5, 2003

For: CALL ROUTING CONTROL USING CALL ROUTING SCRIPTS

Examiner: Al Aubaidi, Rasha S.

Art Unit: 2642

**Cesari and McKenna, LLP**  
**88 Black Falcon Avenue**  
**Boston, MA 02210**  
**December 19, 2003**

**“Express Mail” Mailing-Label Number:** EV 336 738 595 US

Honorable Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

## LETTER TO OFFICIAL DRAFTSMAN

If the Examiner in charge of the above-identified application approves, please substitute the enclosed drawing sheets containing formal versions of Figures 1-7 for the corresponding drawing sheets currently in the application.

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Please charge any additional fee occasioned by this paper to our Deposit Account

No. 03-1237.

Respectfully submitted,

A handwritten signature in cursive script, reading "A. Sidney Johnston". The signature is written in dark ink and is positioned above the printed name and address.

A. Sidney Johnston  
Reg. No. 29,548  
CESARI AND MCKENNA, LLP  
88 Black Falcon Avenue  
Boston, MA 02210-2414  
(617) 951-2500



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**EXPRESS-MAIL DEPOSIT**

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The following papers are being deposited with the United States Postal Service  
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X Formal Drawing ( 7 sheets )  
X Information Disclosure Statement

X Letter to Official Draftsman  
X PTO-1449